

What do you  
value

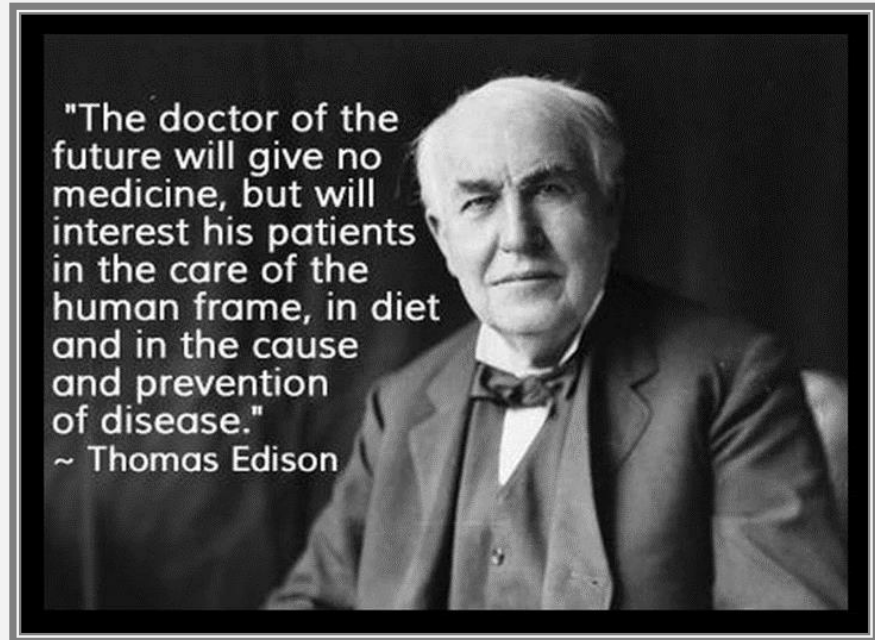
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In Healthcare?

## What is needed?

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- Time
- Trust
- Relationship
- Personalized approach
- Emphasis on wellbeing
- High quality care
- Open access
- Affordable



# Current Healthcare

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- the majority of our health care dollars are currently spent after a person is in crisis, when it costs the most to intervene and when the possibilities for full recovery are the slimmest
- “This disease-driven approach to care has resulted in spiraling costs as well as a fragmented health system that is reactive and episodic as well as inefficient and impersonal.”
- the Institute of Medicine convened the “Summit on Integrative Medicine and the Health of the Public” (<http://www.iom.edu/Reports/2009/Integrative-Medicine-Health-Public.aspx>),



# What is your Ideal HealthCare Solution?

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- Lower Spend Trend
- High Quality
- ACA Compliant
- Improve Health of Workforce/ Population
- Sustainable
- Accessible



## Cincinnati's Direct Primary Care Solution

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# What Is Direct Primary Care?

- Comprehensive primary care and prevention services
- Direct agreement between doctor and patient
- Monthly fee or retainer: payer agnostic
- No fee for service billing
- Medical services: Not insurance or health plan
- Defined in ACA and state laws ACA §1301 (a) (3), WA 48.150 RCW)



- 1) CHARGE A PERIODIC FEE
- 2) NOT BILL ANY THIRD PARTIES ON A FEE FOR SERVICE BASIS, AND
- 3) ANY PER VISIT CHARGE MUST BE LESS THAN THE MONTHLY EQUIVALENT OF THE PERIODIC FEE

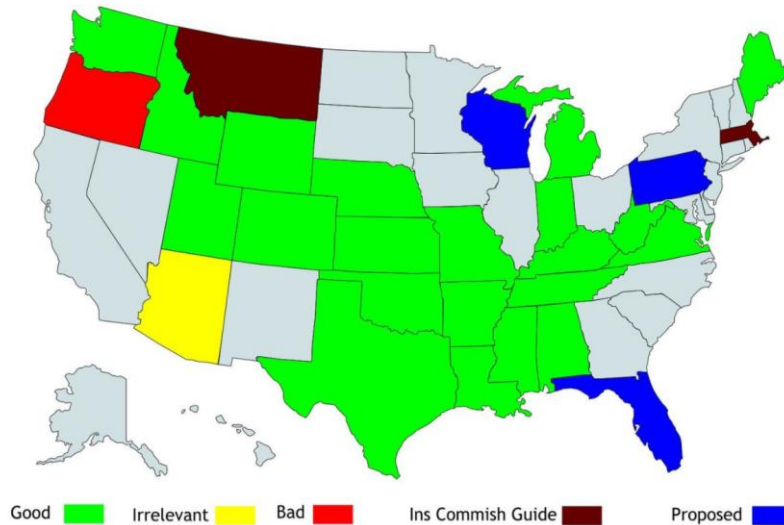


# Local Direct Primary Care Practices

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- Includes patient protection laws



- Includes patient protection laws
- >750 DPC Practices in at least 48 States +DC
- Median fee about \$80 per month
- Better Outcomes, Patient Satisfaction
- Savings of about 20% with employers, exchanges and Medicaid



# Who's talking about DPC?

- National Association of Manufacturers
  - Employers facing ACA compliance challenges need solutions to cut costs and improve care.
- NFIB
  - An innovative delivery model that should not be subject to state insurance regulation.
  - Small business owners are very eagerly awaiting the arrival of DPC. \*
- American Academy of Family Physicians
  - DPC provides patients substantial savings, better access and more time with providers.
  - Gives family physicians a meaningful alternative to fee-for-service insurance billing.

\* Testimony of NFIB to FL House 2/17

The image shows a composite of two website screenshots. The top portion features the NFIB logo, which consists of the letters 'NFIB' in a large, bold, white sans-serif font on a black rectangular background. Below the logo, the tagline 'The Voice of Small Business' is written in a smaller, white serif font. To the left of the NFIB logo is a blue banner with a white, stylized leaf or feather pattern. Below this banner, the text 'NATIONAL ASSOCIATION of Manufacturers' is partially visible in white. The bottom portion of the image shows the AAFP website. At the top of this section is a navigation bar with links: 'Journals', 'Patient Care', 'Medical School & Residency', 'Practice Management' (highlighted in orange), 'Advocacy', 'Events', 'About AAFP News', and 'Contact'. Below the navigation bar is a search bar with the AAFP logo on the left and a search icon on the right. To the right of the search bar is a link that says 'Sign In or Become a Member'. Below the search bar is a sidebar with a list of links: 'PRACTICE MANAGEMENT', 'Practice Transformation', 'Quality Improvement', 'Payment for Physicians' (with a dropdown arrow), 'Coding', 'Contract Negotiations', 'Collective Bargaining', 'Physician Issues', 'Accountable Care Organizations', and 'Relative Value Scale'. The main content area of the AAFP website is titled 'Direct Primary Care' and contains a section titled 'DPC: An Alternative to Fee-for-Service'. This section includes the subtitle 'The Direct Primary Care Model' and a paragraph of text explaining the DPC model. To the right of this text is a box titled 'Direct Primary Care Workshops' with a link that says 'Learn More »'.

**NFIB**  
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**PRACTICE MANAGEMENT**  
Practice Transformation  
Quality Improvement  
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Contract Negotiations  
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Physician Issues  
Accountable Care Organizations  
Relative Value Scale

**Direct Primary Care**

**DPC: An Alternative to Fee-for-Service**

**The Direct Primary Care Model**

The direct primary care (DPC) model gives family physicians a meaningful alternative to fee-for-service insurance billing, typically by charging patients a monthly, quarterly, or annual fee (i.e., a *retainer*) that covers all or most primary care services including clinical, laboratory, and consultative services, and care coordination and comprehensive care management. Because some services are not covered by a retainer, DPC practices often suggest that patients acquire a high-deductible wraparound policy to cover emergencies.

**Direct Primary Care Workshops**

Gain an in-depth understanding of transitioning to a Direct Primary Care practice with these one-day, hands-on, peer-to-peer sessions using our resources.

[Learn More »](#)

Self-Insured Employers  
Medicare Advantage  
Medicaid MCOs



**Humana**®



**Expedia**®



Qliance



**coordinated care**™

# Heritage Foundation Study on DPC



## BACKGROUND

No. 2939 | AUGUST 6, 2014

### Direct Primary Care: An Innovative Alternative to Conventional Health Insurance

Daniel McCorry

#### Abstract

Insurance-based primary care has grown increasingly complex, inefficient, and restrictive, driving frustrated physicians and patients to seek alternatives. Direct primary care is a rapidly growing form of health care that not only alleviates such frustrations, but also goes above and beyond to offer increased access and improved care at an affordable cost. State and federal policymakers can improve access to direct primary care by removing prohibitive laws and enacting laws that encourage this innovative model to flourish. As restrictions are lifted and awareness expands, direct primary care will likely continue to proliferate as a valuable and viable component of the health care system.

With new concerns over the effects of the Affordable Care Act (ACA) on access to care and continued frustration with third-party reimbursement, innovative care models such as direct primary care may help to provide a satisfying alternative for doctors and patients. Doctors paid directly rather than through the patients' insurance premiums typically provide patients with same-day visits for as long as an hour and offer managed, coordinated, personalized care. Direct primary care—also known as “retainer medicine” or “concierge medicine”—has grown rapidly in recent years. There are roughly 4,400 direct primary care physicians nationwide,<sup>1</sup> up from 756 in 2010 and a mere 146 in 2005.<sup>2</sup>

Direct primary care could resolve many of the underlying problems facing doctors and patients in government and private-sector third-party payment arrangements. It has the potential to provide better health care for patients, create a positive work environment for physicians, and reduce the growing economic burdens on doc-

#### KEY POINTS

- Direct primary care is financed by direct payment, outside of insurance, usually in the form of a monthly fee. In return, patients have ready access to physicians who deliver continuous, comprehensive, and personalized primary care.
- Direct primary care resolves the growing frustrations with the current health care system, particularly problems with third-party payment, paperwork, and government bureaucracy, experienced both by patients and by their physicians.
- Preliminary data show excellent outcomes for patients enrolled in direct primary care and a reduction in health care costs.
- Policymakers should create a legal and regulatory environment that is less restrictive toward direct primary care.
- If policymakers will encourage change, innovation, and competition instead of just reacting to the increasingly dysfunctional status quo, the possibilities are endless.

This paper, in its entirety, can be found at <http://report.heritage.org/hg2939>

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Nothing written here is to be construed as necessarily reflecting the views of The Heritage Foundation or as an attempt to aid or hinder the passage of any bill before Congress.

- DPC fixes problems with third-party payment, paperwork, and government bureaucracy.
- Data shows excellent outcomes, reduced costs.
- Policymakers should create less restrictive regulations for DPC:
  - ... Reform the tax code to allow DPC payments through HSAs
- DPC encourages innovation and competition unlike the dysfunctional status quo
- Growing Model: Roughly 4,400 DPC physicians in 2012 up from 756 in 2010 and a mere 146 in 2005



# EMPLOYERS DRIVE THE CHANGE

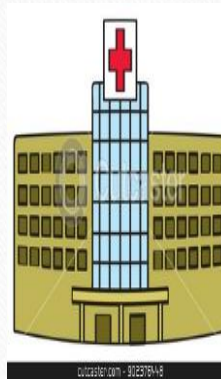
## STAKEHOLDERS POSITIONS

### PATIENTS



**As consumers**

### PROVIDERS



### INSURERS



**VESTED INTEREST IN  
STATUS QUO**

### EMPLOYERS



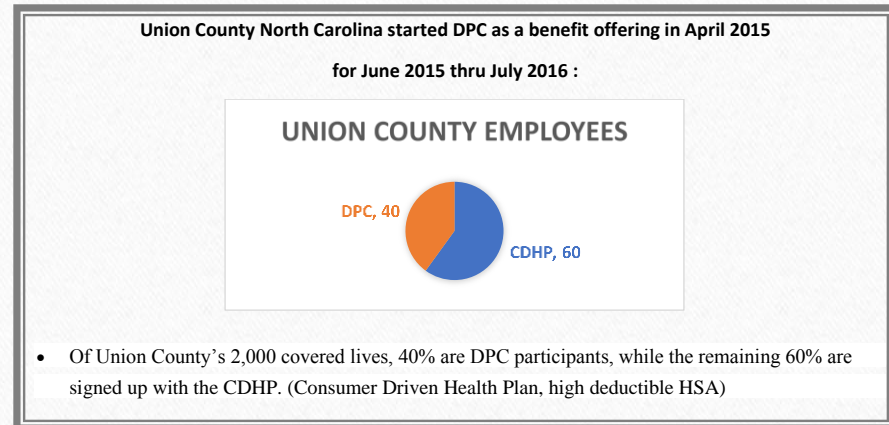
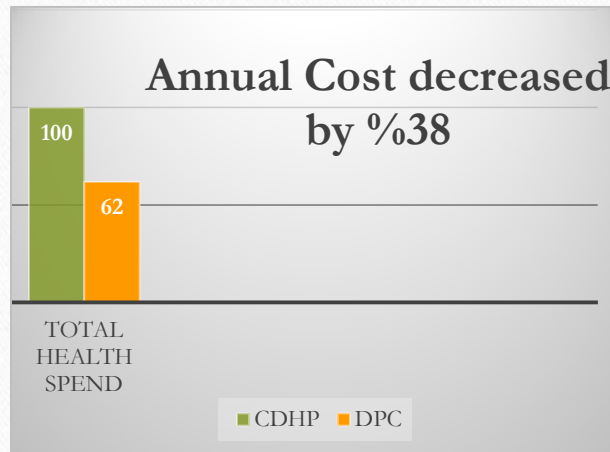
**BURNING PLATFORM**



DPC Qliance Saved 20% Per Patient in Direct Catastrophic Costs	Per 1,000 Qliance patients	Per 1,000 NON- Qliance patients	% differe nce	Savings per year
ER Visits	81	94	-14%	(5)
Inpatient Days	100	250	-60%	\$417
Specialist Visits	7,497	8,674	-14%	\$436
Advanced Radiology	310	434	-29%	\$82
Primary care Visits	3,109	1,965	+58%	(\$251)
Savings Per Patient	-----	-----	-----	\$679
Total Savings /1000 (after fees removed)				\$679,100

- **DPC 2013 -2014 data: DPC with employers ,4000 patients over 24 months**

# Direct Primary Care saves Union County government \$1.28 million in first year



DPC participants incur 38% less in medical expenses than CDHP participants, yielding **annual savings of \$1,408,089.**  
**A SAVINGS OF \$313.28 PEPM**



# Direct Primary Care Model of Practice

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- practitioners will contract directly with the patients and or their employers.
  - AFFORDABLE: membership fee: all basic primary care in place of standard FFS as opposed to *in addition* to FFS insurance coverage. ( Not concierge).
  - ACCESS: Patients will have better access to their providers, pay for what they value, and providers will have the patient as their priority focus.
  - LEAN: By eliminating all third party payers, administrative burden and cost will be significantly reduced, thus allowing for a better experience that is more cost effective.
  - THRIVE: Providers will thrive in this environment of greater autonomy to provide healthcare, patients will be engaged in their health by structure of environment and contract

# Compare

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## Traditional Primary Care

- Visits:
  - In person    \$ copay
  - Virtual       \$ upcharge, NP
  - Email        limited with \$

\*cannot do preventative and disease care on same visit

## Direct Primary Care

- Visits
    - In person    open access
    - Virtual       doctor, no upcharge
    - Email/TXT    unrestricted
- NO additional charge

\*Complete care

# Compare

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## Traditional Primary Care

- Patient Panel
- 2,000-6,000 and growing



## Direct Primary Care

- Patient Panel
- 600-800





# Compare

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## Traditional Primary Care

- Time
  - 7-10 minutes
- Revenue
  - Bill for every encounter, action
  - using insurance for prevention???



## Direct Primary Care

- Time
  - 30-90 minutes
- Revenue
  - All inclusive or transparent cash based
  - insurance for catastrophic



# What is the value proposition

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Primary Care Carve Out ...

to bundle with a high deductible plan and  
smart stop loss.